

S.NO: 22N1- PC

Course Code: PGCE1

A.D.M.COLLEGE FOR WOMEN, NAGAPATTINAM

(AUTONOMOUS)

M. Com Degree Examination

I Semester – November – 2022

EC I – ORGANISATIONAL BEHAVIOUR

Time: 3 hours

Maximum Marks: 75

Section –A

10X2=20

Answer **ALL** the Questions

1. What is Organisational Behaviour?
2. What do you mean by Perception?
3. Write short note on Groups.
4. What are Formal Groups?
5. Define Leadership.
6. List out a few features of Leadership.
7. What do you mean by Conflict?
8. Write about Perceived Conflict.
9. What is Change?
10. What is Organisational Development?

Section -B

5X5=25

Answer **ALL** the Questions

11. a) Briefly Explain the determinants of Personality.

(or)

b) Elucidate the characteristics of Perception.

12. a) Discuss the reason for Group Formation.

(or)

b) Elaborate on the different stages of Group Development.

13. a) Describe about different types of Leadership.

(or)

b) Write about Behavioural Theory of Leadership.

14. a) Briefly Explain the levels of Conflict.

(or)

b) Write about strategies to resolve Conflicts.

15. a) Discuss about the need for Change.

(or)

b) Explain the steps involved in Organisational Development Process.

Section -C

3 X 10 = 30

Answer any **THREE** Questions

16. Explain about the factors influencing Attitude.
17. Describe about the types of Groups.
18. List out and explain the qualities of a Leader.
19. Elaborate on the sources of Conflicts.
20. Explain the reasons for Resistance to Change.

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